



Wholesale Part Warranty-Online Tutorial

Getting Started

https://forthe.pro.bradfordwhite.com



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PLUMBERS | CONTRACTORS | WHOLESALERS | BUILDERS | SPECIFIERS | ENGINEERS

Registration

[Home](#) [Tutorial](#)

LOG IN

WHOLESALE DISTRIBUTOR ONLY

Please enter your company ID, username, and password. [Register](#) if you don't have an account.

Account Information

Username:

Password:

Keep me logged in

Log In

If you do not have an account set up already, click **Register** to create an account.

Registration

CREATE A NEW ACCOUNT

Use the form below to create a new account.

Passwords are required to be a minimum of 6 characters in length.

Account Information

Company Number:	<input type="text"/>	Company Name:	<input type="text"/>
First Name:	<input type="text"/>	Last Name:	<input type="text"/>
User Name:	<input type="text"/>		
E-mail:	Secondary E-mail	Phone:	<input type="text"/>
<input type="text"/>	<input type="text"/>		
Password:	<input type="text"/>		
Confirm Password:	<input type="text"/>		

1) Fill in your account information. Your BWC Customer Number is required to proceed.

This number is referenced on all credit memos and invoices from BWC.

2) Once all fields are complete and accurate, click Create User button

Create User

Once you have submitted an account request, please wait for a confirmation email from noreply@bradfordwhite.com to login and proceed. You only need to submit your request one time.

Login

LOG IN

WHOLESALE DISTRIBUTOR ONLY

Please enter your company ID, username, and password. [Register](#) if you don't have an account.

Account Information

Username:

Password:

Keep me logged in

Log In

- 1) Fill in your username and password.
- 2) The “keep me logged in” box can be useful for future access to the warranty site.
- 3) Click the Log In button on the bottom left

Submit a Parts Credit Request

Enter Serial Number: [View Past Claims](#)

1) Enter your VALID serial number and click find

Submit a Parts Credit Request

Enter Serial Number:

[View Past Claims](#)

Model: M1TW40S6FBN
Type: RES GAS
Manufactured: Jan 08, 2013
Warranty Length: Tank 6 years-Parts 6 years
Expiration Date: Apr 30, 2019

- 1) A VALID serial number will yield tank information explaining the warranty coverage, model number and expiration date.
- 2) If the expiration date is before your warranty claim, a proof of installation MUST be submitted with the claim, or it may be denied. The following slides will cover any file uploads needed.

Submit a Parts Credit Request

Enter Serial Number:

[View Past Claims](#)

Model: M1TW40S6FBN
Type: RES GAS
Manufactured: Jan 08, 2013
Warranty Length: Tank 6 years-Parts 6 years
Expiration Date: Apr 30, 2019

Enter New Claim

Customer Reference	<input type="text"/>
Purchase Order	<input type="text"/>
Contractor*	<input type="text"/>
Reason for Service/Notes	<input type="text"/>
Installation Type	<input type="text" value="Commercial"/>
Location*	<input type="text"/>
Insert	

← Fill in the Enter New Claim area complete.

Submit a Parts Credit Request

Enter New Claim

Customer Reference	MRS. SMITH, 100 MAIN STREET
Purchase Order	P10000.01
Contractor*	STATE STREET PLUMBING
Reason for Service/Notes	NO PILOT GAS
Installation Type	Single Family
Location*	4933 Middleville , 200 Lafayette St., , Middleville, MI 49333
Insert	

Please note: The Location field is the WHOLESALER address. There is an auto-complete function that will narrow down your search after **three** digits entered. You can enter zip code, address or city to find the correct location.

When complete, click the insert link.

Submit a Parts Credit Request

Enter Serial Number:

[View Past Claims](#)

Model: MITW40S6FBN
 Type: RES GAS
 Manufactured: Jan 08, 2013
 Warranty Length: Tank 6 years-Parts 6 years
 Expiration Date: Apr 30, 2019

Enter New Claim

Customer Reference	<input type="text"/>
Purchase Order	<input type="text"/>
Contractor*	<input type="text"/>
Reason for Service/Notes	<input type="text"/>
Installation Type	Commercial
Location*	<input type="text"/>

[Insert](#)

Pending Claims

	Purchase Order	WAF	Serial Number	Contractor	Reason for Service/Notes	
Delete	P10000.01	010445	KA17584683	STATE STREET PLUMBING	NO PILOT GAS	<input type="button" value="Click to Add Parts or Uploads"/>

An auto-generated Warranty Allowance Form number will be created for you at this point.

Click to Add Parts or Uploads

Submit a Parts Credit Request

Select parts for WAF 010445

Residential Gas - NG ▼

Gas Controls/Thermostats ▼

239-48795-01 ~ KIT-GAS VALVE-NAT (PV) HONEYWELL 160°F 3 5/8" (SVC) ▼

Insert Parts

Upload File

Browse...

Upload File

At least one part OR an uploaded file are required to submit a request for credit.

For parts - Make the proper selection in the drop down menus to find the correct part number and description to request, then click Insert Parts

You are allowed to upload any type of file as an attachment. This works great for labor invoices or your PO summary. Examples: .pdf, .jpg, .xls(x), .doc(x)

If you cannot find the part number for credit in the drop down menu, please revert to uploading a file to continue.

Submit a Parts Credit Request

Enter New Claim

Customer Reference	<input type="text"/>
Purchase Order	<input type="text"/>
Contractor*	<input type="text"/>
Reason for Service/Notes	<input type="text"/>
Installation Type	Commercial <input type="text"/>
Location*	<input type="text"/>

[Insert](#)

Select parts for WAF 010445

Residential Gas - NG	<input type="text"/>
Gas Controls/Thermostats	<input type="text"/>
239-48795-01 ~ KIT-GAS VALVE-NAT (PV) HONEYWELL 160°F 3 5/8" (SVC)	<input type="text"/>

[Insert Parts](#)

Upload File

[Browse...](#)

[Upload File](#)

[Submit Pending for Processing](#)

Pending Claims

Purchase Order	WAF	Serial Number	Contractor	Reason for Service/Notes	
Delete P10000.01	010445	KA17584683	STATE STREET PLUMBING	NO PILOT GAS	Click to Add Parts or Uploads

Parts		Uploads
Part	Description	File Name
Delete 239-48795-01	KIT-GAS VALVE-NAT (PV) HONEYWELL 160°F 3 5/8" (SVC)	Delete claim 12345.docx

This function does allow for more than one part so long as it applies to the **same serial number**.

Once you have entered your part(s) or file to upload, the Submit Pending for Processing button will appear. This is to ensure that there is a complete request before it is sent to a Bradford White Warranty Technician.

Complete a Parts Credit Request

Pending Claims

Purchase Order	WAF	Serial Number	Contractor	Reason for Service/Notes	
P10000.01	010445	KA17584683	STATE STREET PLUMBING	NO PILOT GAS	Submitted



Once you submit your claim, the Pending Claims line will be updated to “Submitted”.



Enter Serial Number: KA17584683 Find **View Past Claims**

Model: M104056FBN
 type: RES GAS
 Manufactured: Jan 08, 2013
 Warranty Length: Tank 6 years-Parts 6 years
 Expiration Date: Apr 30, 2019

Enter New Claim Pend

Customer Reference	Purchase Order	WAF	Serial Number	Contractor
Purchase	P10000.01	010445	KA17584683	STATE STRI

When the claim has been entered as a credit memo by Bradford White, you are able to access your past claims by clicking “View Past Claims”

For questions or comments, please contact our parts warranty technicians at

partwarrantyclaims@bradfordwhite.com

Online Warranty Notes



BRADFORD WHITE

C O R P O R A T I O N

“A Wholesale Commitment to Your Success”